



Rockford Fire Department

PRESENTED BY:
Chief Derek Bergsten

Rockford Fire Department

Dashboard

Measure	2012 YTD Benchmark	2013 YTD
EMS & Search and Rescue Incidents	13,021	13,192
Total Fires	647	535
Structure Fire Incidents (Residential)	142	176
Structure Fire Incidents (Commercial)	39	32
Vehicle Fire Incidents	86	78
Outside Fire Incidents	228	96
Open Burning Incidents	152	153
Inspections	4,222	3,668
Arsons	63	89
Public Education Activities (# of Persons)	15,278	7,206
911 Calls	90,067	80,146

Rockford Fire Department

Vacant Building Fires

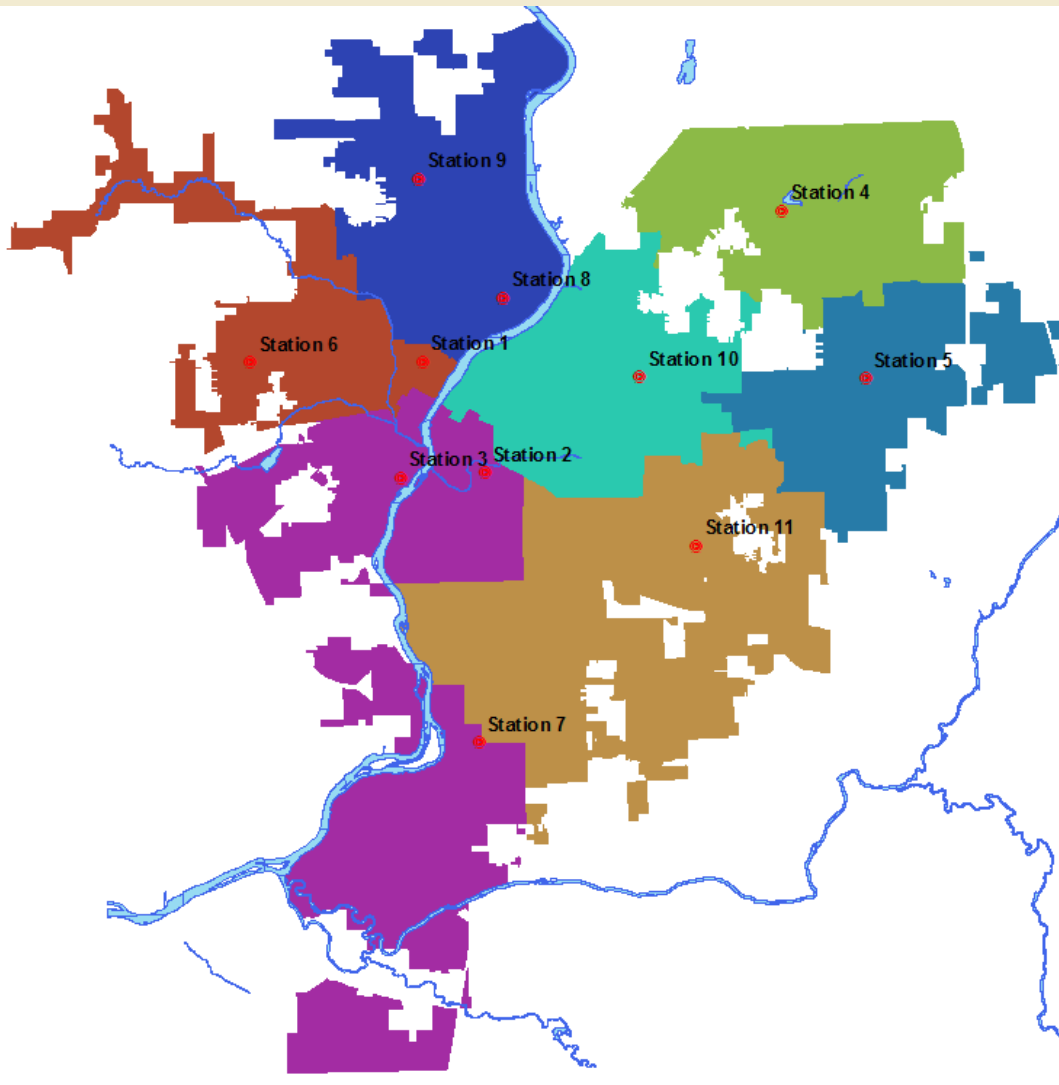
	2012 YTD	2013 YTD
Vacant Commercial	4	4
Vacant Residential	15	20
Total Vacant Building Fires	19	24

- 24 fires vacant building fires in 2013
- 10 have been ruled to be Arson

	2012	2013
January	2	2
February	1	1
March	1	0
April	0	1
May	2	2
June	6	2
July	5	11
August	2	5
September	3	
October	0	
November	2	
December	2	
YTD Total	19	24
Total	26	

Rockford Fire Department

6th and 7th Ambulances



Legend

AmbulanceStills2013

FirstAmbul

Placed in
Service 6/26

Placed in
Service 6/19



- Charlie 12 (Station 4)
- Charlie 15 (Station 5)
- Charlie 16 (Station 10)
- Charlie 26 (Station 6)
- Charlie 27 (Station 9)
- Charlie 28 (Station 11)
- Charlie 29 (Station 3)

Rockford Fire Department

6th and 7th Ambulances

Ambulance Responses 2012

Amb	Runs	Percentage	Avg per Day
RC12	3,226	14.84%	8.84
RC16	3,816	17.55%	10.45
RC27	4,615	21.22%	12.64
RC28	4,054	18.64%	11.11
RC29	4,746	21.83%	13.00
Total	20,457		56.05
Reserves	129	0.59%	0.35
Privates	1,159	5.33%	3.18
Total	21,745		59.58

Ambulance Responses 6/26/2013-9/4/2013

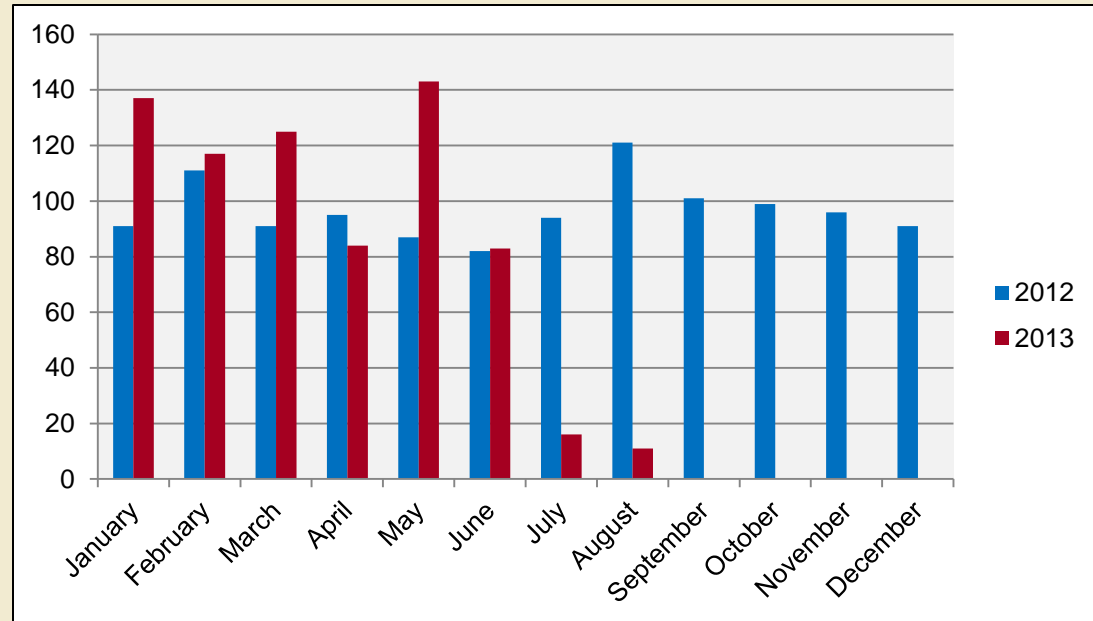
Amb	Runs	Percentage	Avg per Day
RC12	348	8.15%	4.97
RC15	396	9.28%	5.66
RC16	623	14.59%	8.90
RC26	705	16.51%	10.07
RC27	676	15.84%	9.66
RC28	679	15.91%	9.70
RC29	813	19.04%	11.61
Total	4,240		60.57
Reserves	0		
Privates	29	0.68%	0.41
Total	4,269		60.99

Rockford Fire Department

6th and 7th Ambulances

Private Ambulance Responses

Month	2012	2013	% Change
January	91	137	50.55%
February	111	117	5.41%
March	91	125	37.36%
April	95	84	-11.58%
May	87	143	64.37%
June	82	83	1.22%
July	94	16	-82.98%
August	121	11	-90.91%
September	101		
October	99		
November	96		
December	91		
Total YTD	772	716	-7.25%
Year Total	1,159		



Rockford Fire Department

6th and 7th Ambulances

**Ambulance Travel Times
(Enroute→Arrival on Scene)
2012 vs. 2013 (July-August)**

All Ambulances (Includes Privates)	
Date Range	90th Percentile Travel Time
7/1/2012-8/31/2012	8:34
7/1/2013-8/31/2013	7:24

Rockford Ambulances Only	
Date Range	90th Percentile Travel Time
7/1/2012-8/31/2012	8:16
7/1/2013-8/31/2013	7:21

Rockford Fire Department

Achievements

- Rescue pumpers (Engine 4 and Engine 8) in service
- 100 percent compliant on preventative maintenance for apparatus
- Station maintenance management with Public Works
- Arrested and charged numerous individuals with Arson in relation to recent car, dumpster, and structure fires
- Continue to roll out False Alarm management system

Rockford Fire Department

Areas for Improvement

- Adjust ambulance still territories
- Adjusting to airport impact
- Monitoring call handling times
- Vacant house management: working with other City Departments on a problem buildings committee

Rockford Police Department

PRESENTED BY:
DEPUTY CHIEF DAVID HOPKINS

Chief Epperson

Winnebago County Violent Crime Task Force

DEA and RPD Co-location



CITYWIDE SCORECARD

September 12, 2013



OFFENSES

Item	Previous Compstat	Current Compstat	% Change	YTD 12	YTD 13	% Change
Aggravated Battery/Shots Fired	36	50	38.89%	324	323	-0.31%
Robbery	35	39	11.43%	324	251	-22.53%
Burglary	176	205	16.48%	1,333	1,224	-8.18%
Auto Theft	27	32	18.52%	258	266	3.10%
Burglary to Motor Vehicle and Theft from Motor Vehicle	75	96	28.00%	972	739	-23.97%
West Gateway Coalition Group A Offenses	72	94	30.56%	744	600	-19.35%
Central City Neighborhoods	134	186	38.81%	1,046	1,054	0.76%
Prostitution Complaints (CFS offense code 1505)	61	74	21.31%	365	293	-19.73%
Traffic Accidents	353	361	2.27%	3,246	3,167	-2.43%
Dispatched Calls for Service (Not Self-Initiated)	8,467	8,298	-2.00%	62,839	59,249	-5.71%
Self-Initiated Calls for Service	1,359	1,301	-4.27%	9,559	10,591	10.80%
# of Repeat Arrestees (arrested >= 3 times)	7	8	14.29%	295	249	-15.59%
# of Repeat Priority 0 & 1 Locations (appear >= 5 times)	20	18	-10.00%	739	621	-15.97%

ACTIVITY

Item	Previous Compstat	Current Compstat	% Change	YTD 12	YTD 13	% Change
Sound Amplification Complaints	30	26	-13.33%	210	190	-9.52%
Sound Amplification Impounds	10	10	0.00%	65	42	-35.38%
Active Warrants	3,124	3,130	0.19%			
Warrant Checks	96	60	-37.50%			
Parolee Checks	45	58	28.89%			

ACTIVITY

Item	Previous Compstat	Current Compstat	% Change	YTD 12	YTD 13	% Change
# of People Arrested for Narcotics (35 A&B)	75	72	-4.00%	654	612	-6.42%
# of Traffic Stops	1,424	1,354	-4.92%	10,590	11,276	6.48%
# of Traffic Tickets	1,196	1,126	-5.85%	11,001	9,671	-12.09%
# of Guns Seized	20	18	-10.00%	181	155	-14.36%

**N/C is "not calculable"



GROUP A DASHBOARD

Last Month vs This Month

YTD '12 vs YTD '13

GROUP A OFFENSES

	JUL 2013	AUG 2013	% Change	
City	1,568	1,813	15.63%	↑
<i>Incidents</i>	1,215	1,335	9.88%	↑
District 1	638	769	20.53%	↑
District 2	575	585	1.74%	↑
District 3	284	336	18.31%	↑

	2012	2013	% Change	
City	14,563	13,368	-8.21%	↓
<i>Incidents</i>	10,950	10,142	-7.38%	↓
District 1	5,370	5,128	-4.51%	↓
District 2	4,235	3,962	-6.45%	↓
District 3	2,951	2,483	-15.86%	↓

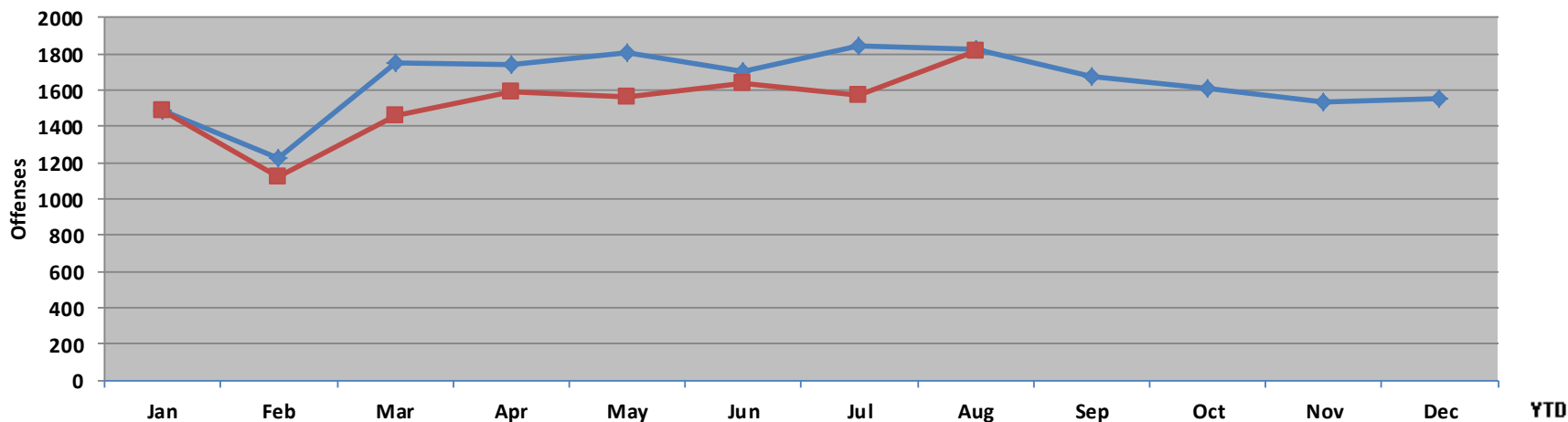
**Produced 9/5/13

**City data based on NIBRS Greenbar report.

**District data from Geo Policing.

**Focus areas from monthly reports.

Group A Offenses



NIBRS Group A Offenses: Twenty-two crime categories made up of 46 offenses considered to be the most serious. May be a crime against person, property or society (for example: Murder, Robbery, Burglary, Drug Offenses, Theft, Prostitution, etc).



VIOLENT CRIME DASHBOARD

Goal: Reduce Violent Crime by 5%

Last Month vs This Month

YTD '12 vs YTD '13

VIOLENT CRIME OFFENSES

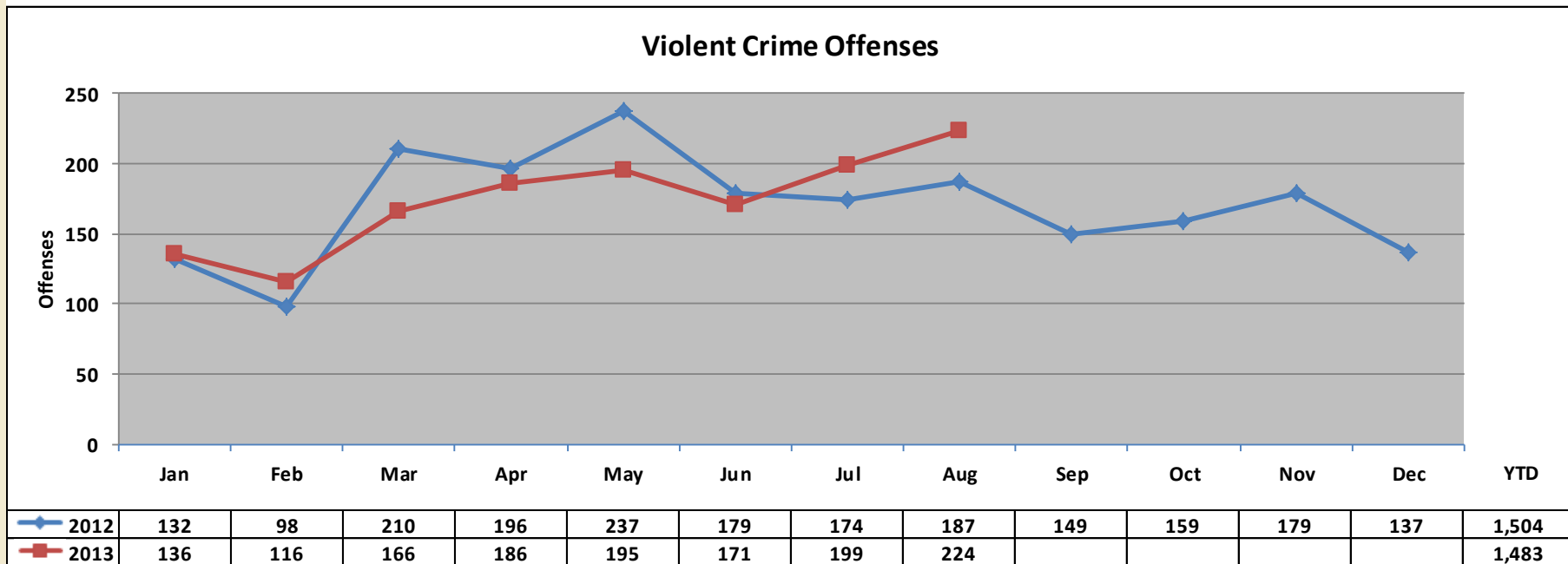
	JUL 2013	AUG 2013	% Change	
City	199	224	12.56%	↑
<i>Incidents</i>	154	169	9.74%	↑
District 1	79	91	15.19%	↑
District 2	68	64	-5.88%	↓
District 3	17	18	5.88%	↑

	2012	2013	% Change	
City	1,504	1,483	-1.40%	↓
<i>Incidents</i>	1,183	1,149	-2.87%	↓
District 1	601	539	-10.32%	↓
District 2	409	407	-0.49%	↓
District 3	148	154	4.05%	↑

**Produced 9/5/13

**City data based on NIBRS Greenbar report.

**District data from Geo Policing.



Violent Crime Offenses: Include NIBRS Group A Offenses that are under crime categories of Murder, Rape, Robbery, & Aggravated Assault.



PROPERTY CRIME DASHBOARD

Goal: Reduce Property Crime by 5%

Last Month vs This Month

YTD '12 vs YTD '13

PROPERTY CRIME OFFENSES

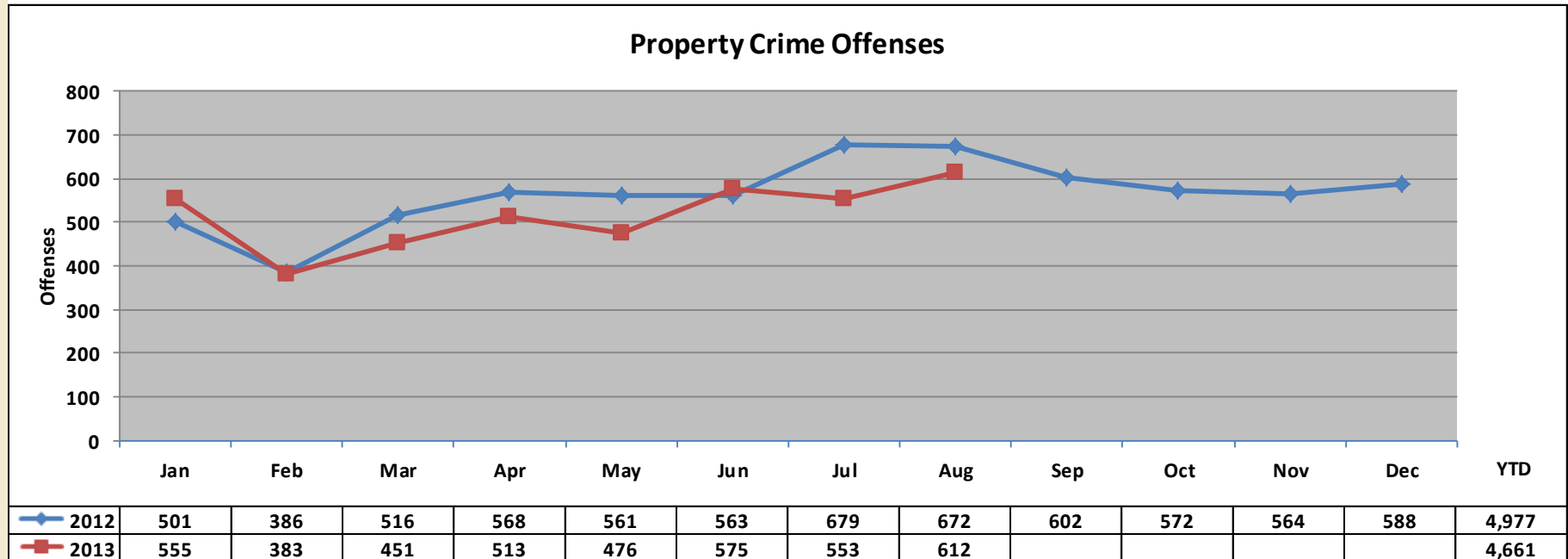
	JUL 2013	AUG 2013	% Change	
City	553	612	10.67%	↑
Incidents	541	602	11.28%	↑
District 1	228	260	14.04%	↑
District 2	197	180	-8.63%	↓
District 3	131	176	34.35%	↑

	2012	2013	% Change	
City	4,977	4,661	-6.35%	↓
Incidents	4,892	4,558	-6.83%	↓
District 1	1,584	1,627	2.71%	↑
District 2	1,421	1,309	-7.88%	↓
District 3	1,429	1,218	-14.77%	↓

**Produced 9/5/13

**City data based on NIBRS Greenbar report.

**District data from Geo Policing.



Property Crime Offenses: Include NIBRS Group A Offenses that are under Burglary, Theft, and Motor Vehicle Theft.

Rockford Police Department

Firearm Recoveries

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
FIREARMS RECOVERED	24	12	17	26	20	18	20	18					155
FIREARMS TRACED THROUGH ATF	24	12	17	26	20	18	20	18					155
FIREARM ARRESTS	17	5	13	27	15	11	14	12					114
FIREARM ARRESTS PROSECUTED BY THE STATES ATTORNEY	17	5	13	27	15	11	14	12					114
FIREARM CASES REFERRED TO ATF	13	10	10	8	5	9	5	6					66
FIREARM CASES REVIEWED BY THE US ATTORNEYS OFFICE	0	3	0	0	2	0	3	3					11
FIREARM CASES PROSECUTED BY THE US ATTORNEYS OFFICE	0	3	0	0	1	0	1	0					5

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
TOTAL NUMBER FIREARM ARRESTS	17	5	13	27	15	11	14	12					114
NON FELONS					10	2	9	5					26
FELONS					5	9	5	7					26
PAROLEES					2	2	2	2					8
PROBATIONERS					2	1	0	1					4

Rockford Police Department

Arrestees on Probation & Parole

Total number of Active County Adult Parolees: 1,013
 Total number of Active County Adult Probationers: 3,385
 Total number of Active County Juvenile Probationers: 703

Arrests	August 2013					Year to Date				
	Violent Crimes	Property Crimes	Other Crimes	All Crimes	% of Total	Violent Crimes	Property Crimes	Other Crimes	All Crimes	% of Total
Adult Probationer	4	11	71	86	10.0%	22	46	451	519	7.9%
Juvenile Probationer	2	1	19	22	2.6%	9	16	120	145	2.2%
Parolee	3	1	20	24	2.8%	18	17	149	184	2.8%
Probationers/Parolees Arrests	9	13	110	132	15.4%	49	79	720	848	12.9%
All Other Arrests	20	89	617	726	84.6%	239	614	4,861	5,714	87.1%
Total Arrests	29	102	727	858	100.0%	288	693	5,581	6,562	100.0%

YTD Probation/Parole Repeat Arrestees	Distinct Persons	Total Arrests
Adult Probationer	94	244
Juvenile Probationer	20	46
Parolee	33	76

Data sources - NetRMS, most recent month's Parole data and current and historical Probation data

The report includes all arrests in Rockford Police incidents including those for which the arrestee was not lodged in jail (traffic offenses, notice to appear).

Violent Crimes include murder, criminal sexual assault, robbery and aggravated assault.

Property Crimes include burglary, theft (shoplifting, theft from a vehicle, all other larceny), and motor vehicle theft.

Other Crimes include simple assault (including domestic battery), fraud offenses, vandalism, drug offenses, prostitution, gambling, pornography, weapon law violations, traffic and city ordinance violations.

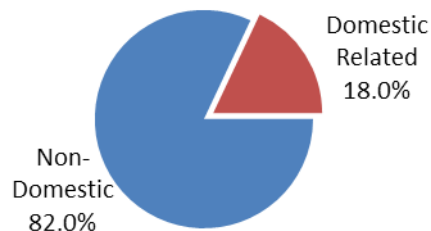
Repeat Arrestee - the number of individuals who were arrested in 2 or more incidents in the period while on probation or parole

Rockford Police Department

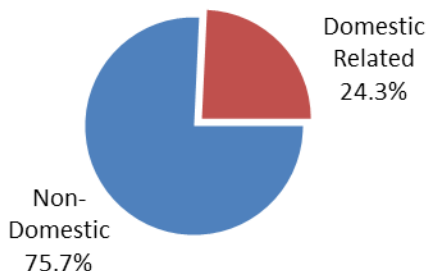
Domestic Related Incidents

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
DOMESTIC RELATED INCIDENTS	308	296	332	320	306	343	331	338					2574
DOMESTIC RELATED OFFENDERS ARRESTED ON SCENE	71	65	78	67	61	72	84	74					572
DOMESTIC RELATED FOLLOW UPS ASSIGNED	39	51	41	36	32	34	36	32					301
WARRANTS FOR DOMESTIC RELATED SUSPECTS (FOLLOW UP)	35	35	40	21	18	30	46	26					251
DOMESTIC RELATED REPEAT VICTIMS	9	9	15	15	12	15	9	13					97
DOMESTIC RELATED REPEAT SUSPECTS	7	10	9	14	11	10	8	8					77
DOMESTIC RELATED REPEAT ARRESTEES	3	1	4	1	1	0	4	0					14

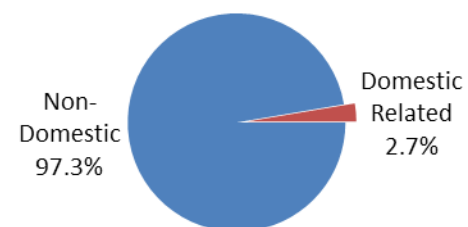
**Group A Crime Incidents
August 2013**



**Violent Crime Incidents
August 2013**



**Property Crime Incidents
August 2013**



Rockford Police Department

Achievements

- National Night Out August 6th – 300 attended
- Completed six-week City School with 15 Officers – They are beginning Field Training
- Finished Search and Seizure training
- Promoted 2 Lieutenants and 2 Sergeants
- Completed new Sergeant orientation
- Parolee call-in with 27 parolees completed
- Next Citizens Police Academy set begin September 18th
- Conducted 2 prostitution stings yielding 30 arrests and 18 vehicle impounds
- Implemented additional foot patrols on Broadway
- Implemented nighttime M3 Bike Patrols

Improvements

- Mpower to be complete by 9/30
- Planning a new hiring process
 - Goal is 10/1 roll out
- Crime Reduction goals of 5%

Community and Economic Development Dept.

PRESENTED BY:

Seth Sommer, Building Code Official

Charlie Schaefer, Property Improvement Program Manager

Construction and Development Services Building - Planning

PRESENTED BY:
Seth Sommer, Building Code Official

CED-Construction & Development

Planning Scorecard

	Monthly Performance	2012 Monthly Average	Jan	Feb	Mar	Apr	May	Jun	July	Aug
Planning Section	# of Sign Permits Reviewed	45	39	34	34	24	51	27	26	38
	% of Sign Permits Reviewed in 7 days	95%	100%	97%	97%	100%	94%	100%	100%	100%
	# of Temporary Sign Permits Reviewed	6	3	3	3	3	0	9	4	5
	% of Temporary Sign Permits Reviewed in 2 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Fence Permits Reviewed	26	1	3	3	36	66	45	33	35
	% of Fence Permits Reviewed in 3 Days	95%	100%	100%	100%	97%	100%	100%	100%	100%
	# of Driveway Permits Reviewed	19	2	1	1	15	47	31	41	46
	% of Driveway Permits Reviewed in 1 day	95%	100%	100%	100%	100%	98%	100%	95%	98%
	# of Dumpster Enclosures Reviewed	1	0	0	0	2	0	1	1	3
	% of Dumpster Enclosures Reviewed in 3 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Parking Lot Permits Reviewed	3	0	0	0	2	7	1	5	7
	% of Parking Lot Permits Reviewed in 5 Days	95%	100%	100%	100%	50%	71%	100%	80%	86%
	# of Zoning Confirmation Letters Completed	16	11	17	17	17	31	17	8	4
	% of Zoning Conf. Letters Completed in 5 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Comm/MF Plans Reviewed	16	10	12	12	17	20	13	18	21
	% of Comm/MF Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Home Occupation Permits Reviewed	0.5	0	0	0	11	0	1	0	0
	% of Home Occ Permits Reviewed in 5 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Tentative Plats	0.08	0	0	0	0	0	0	0	0
	# of Final Plats	1	1	2	0	0	0	0	0	0
	# of ZBA Items	5	5	3	6	3	1	8	5	6
	# of LAB Items	3	5	2	4	14	9	3	2	2
	# of Annexations	0.6	1	0	0	0	0	0	0	0

CED-Construction & Development

Building Scorecard

Monthly Performance		2012 Monthly Average	Jan	Feb	Mar	Apr	May	Jun	July	Aug
Building Section	# of 1/2 Family New Reviewed	1.5	0	0	3	2	2	0	1	0
	% of 1/2 Family New Reviewed in 3 Days	95%	100%	100%	67%	100%	100%	100%	100%	100%
	# of 1/2 Acc Detach Reviewed	4	2	0	1	0	5	4	7	4
	% of 1/2 Acc Detach in 2 Day Reviewed	95%	100%	100%	100%	100%	100%	100%	86%	100%
	# of 1/2 Family Add/Alt Reviewed	36	27	17	27	45	49	34	53	46
	% of 1/2 Family Add/Alt Reviewed in 2 Days	95%	88%	100%	93%	96%	98%	97%	96%	89%
	# of Comm/MF Plans Reviewed	19	7	7	12	15	21	11	15	13
	% of Comm/MF Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# Plumbing/Mechanical Plans Reviewed	9	6	4	9	10	9	7	4	10
	% of Plumbing/Mech. Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Electrical Plans Reviewed	14	5	11	6	15	11	6	15	17
	% of Electrical Plans Reviewed in 14 Days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Counter Permits Comm/MF Issued	6	4	4	3	1	3	3	6	7
	% of Counter Permits Comm/MF Issued in 2 Days	95%	100%	75%	100%	100%	100%	100%	83%	86%
	# of Demolition Permits	11	9	2	26	5	6	10	28	11
	% of Demolition Permits in 2 Day	95%	100%	100%	100%	100%	100%	100%	93%	100%
	Total # of Plumbing Permits	104	99	69	67	124	99	95	103	106
	# of Plumbing Permits w/o Child	77	73	55	51	90	70	75	80	78
	% of Plumbing Permits in 1 Day	95%	98%	100%	100%	97%	99%	100%	100%	100%
	Total # of Mechanical Permits	140	122	88	91	109	141	120	144	119
	# of Mechanical Permits w/o Child	107	95	74	75	91	113	104	125	96
	% of Mechanical Permits in 1 Day	95%	100%	100%	100%	100%	97%	99%	98%	98%

CED-Construction & Development

Building Scorecard

	Monthly Performance	2012 Monthly Average	Jan	Feb	Mar	Apr	May	Jun	July	Aug
Building Section	Total # of Electrical Permits	77	54	51	55	68	74	56	75	71
	# of Electrical Permits w/o Child	40	19	25	30	34	40	36	42	28
	% of Electrical Permits in 1 Day	95%	100%	96%	100%	100%	98%	97%	95%	96%
	# of Roofing Permits	164	9	10	28	106	135	160	153	198
	% of Roofing Permits in 1 Day	95%	100%	100%	100%	96%	99%	99%	99%	99%
	# of Siding Permits	42	4	9	7	19	17	32	24	26
	% of Siding Permits in 1 Day	95%	100%	100%	100%	100%	100%	100%	100%	100%
	# of Structural Inspections Reported	347	398	340	372	430	372	293	352	344
	# of Structural Inspections	243	115	91	155	191	132	108	127	128
	% of Structural Inspections in 1 Day	95%	98%	98%	99%	99%	100%	100%	99%	98%
	# of Plumbing Inspection Reported	263	259	210	310	351	294	247	194	180
	# of Plumbing Inspections	179	172	137	246	213	210	176	157	133
	% of Plumbing Inspections in 1 Day	95%	99%	99%	100%	98%	99%	100%	100%	100%
	# of Mechanical Inspections Reported	205	267	238	168	175	193	166	193	173
	# of Mechanical Inspections in 1 Day	195	205	198	123	121	140	139	159	132
	% of Mechanical Inspections in 1 Day	95%	99%	100%	100%	100%	100%	100%	100%	100%
	# of Electrical Inspections Reported	168	166	159	151	160	179	160	158	133
	# of Electrical Inspections	136	143	144	128	105	120	105	120	107
	% of Electrical Inspections in 1 Day	95%	96%	99%	100%	100%	99%	100%	100%	100%
	# of FOIA Requests	19	34	35	41	38	42	32	66	49
	% of FOIA Requests on time	95%	100%	100%	100%	98%	100%	100%	100%	100%
	# of Online Permits (Of Total Permits)	3%	3%	4%	3%	5%	3%	10%	7%	5%

CED-Construction & Development

Property Standards Scorecard

Monthly Performance		2012 Monthly Average/ Benchmark	Jan	Feb	Mar	Apr	May	Jun	July	Aug
Property Standards Section	# of Property Standards Inspections	210	214	180	186	271	260	239	191	218
	# of Property Standards Complaints	62	70	44	51	81	92	99	82	92
	% of Property Standards Complaints Inspected 1 Day	95%	70%	75%	80%	67%	65%	80%	63%	54%
	Avg # Days to First Inspection	10.74	2.1	1.38	.78	1.46	1.62	1.04	1.77	1.38
	# of Order to Repairs / Violation Letters	38	43	27	38	51	58	57	36	44
	% of Order to Repairs / Violation Letters in 3 Days	95%	79%	74%	89%	67%	66%	65%	81%	66%
	Avg # Days from Inspection to OTR	6.48	2.2	2.74	1.95	3.03	3.15	3.05	3.45	3.04
	# of Condemnations	19.5	33	21	22	21	27	28	25	29
	% of Condemnation Letters in 1 Day	95%	45%	50%	41%	62%	30%	14%	20%	41%
	# of Condemnations Lifted	14	20	12	8	14	15	8	11	11
	# of Emergency Inspections		X	X	14	8	10	-	-	-
	# of Emergency Demos	1	1	0	0	1*	1	0	0	1
	# of Fast Track Demos	1.75	0	0	0	0	2	4	2	2
	# of Emergency Orders									

CED-Construction & Development

Permit Fees and Construction Value 2013 versus 2012 through July

TOTAL PERMIT FEES (Revenue)			
	2013	2012	% CHANGE
Building	\$526,929.03	\$1,037,587.30	49.22%
Planning	\$77,304.30	\$80,865.90	4.4%
Total	\$604,233.33	\$1,118,453.20	45.98%



TOTAL CONSTRUCTION VALUATION			
	2013	2012	% CHANGE
Res	\$9,007,266	\$20,446,271	56%
Com	\$22,649,126	\$63,484,884	64.32%
Total	\$31,656,392	\$83,931,155	62.28%

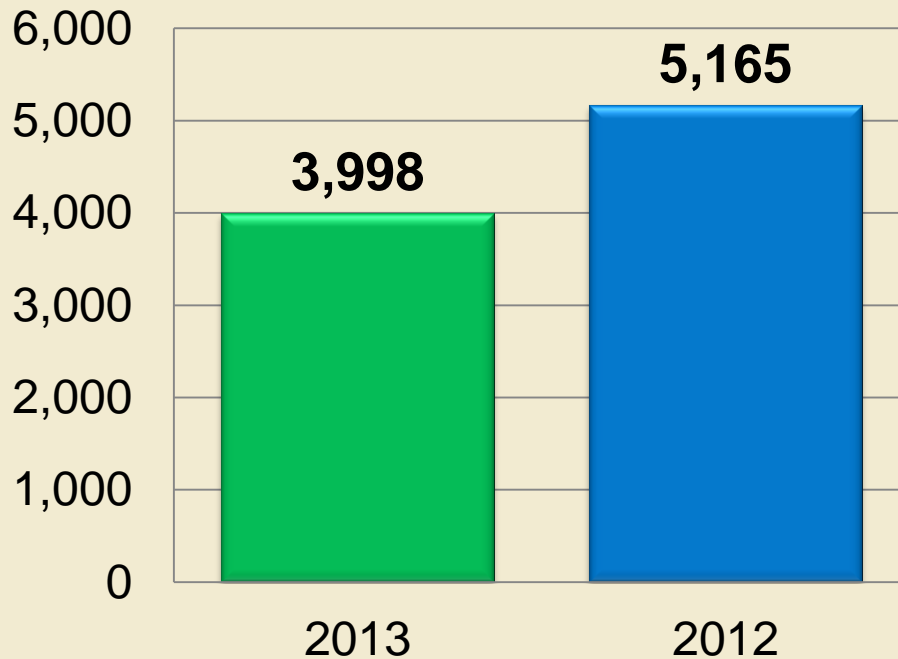


CED-Construction & Development

Permits & Inspections

2013 vs. 2012 Through August

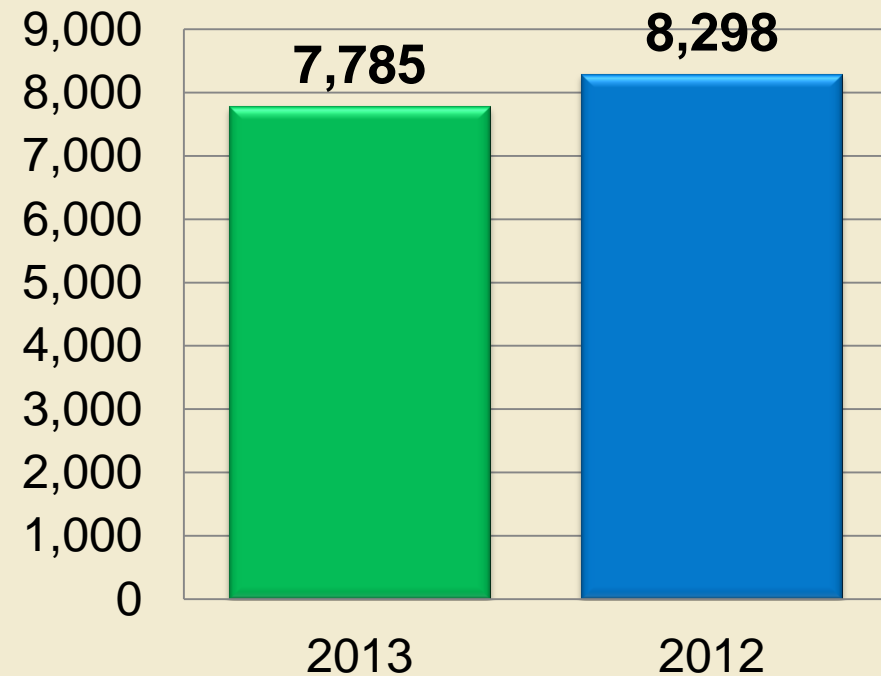
Total # Permits



**Total # of Permits
Decreased 22.59%**



Total Inspections



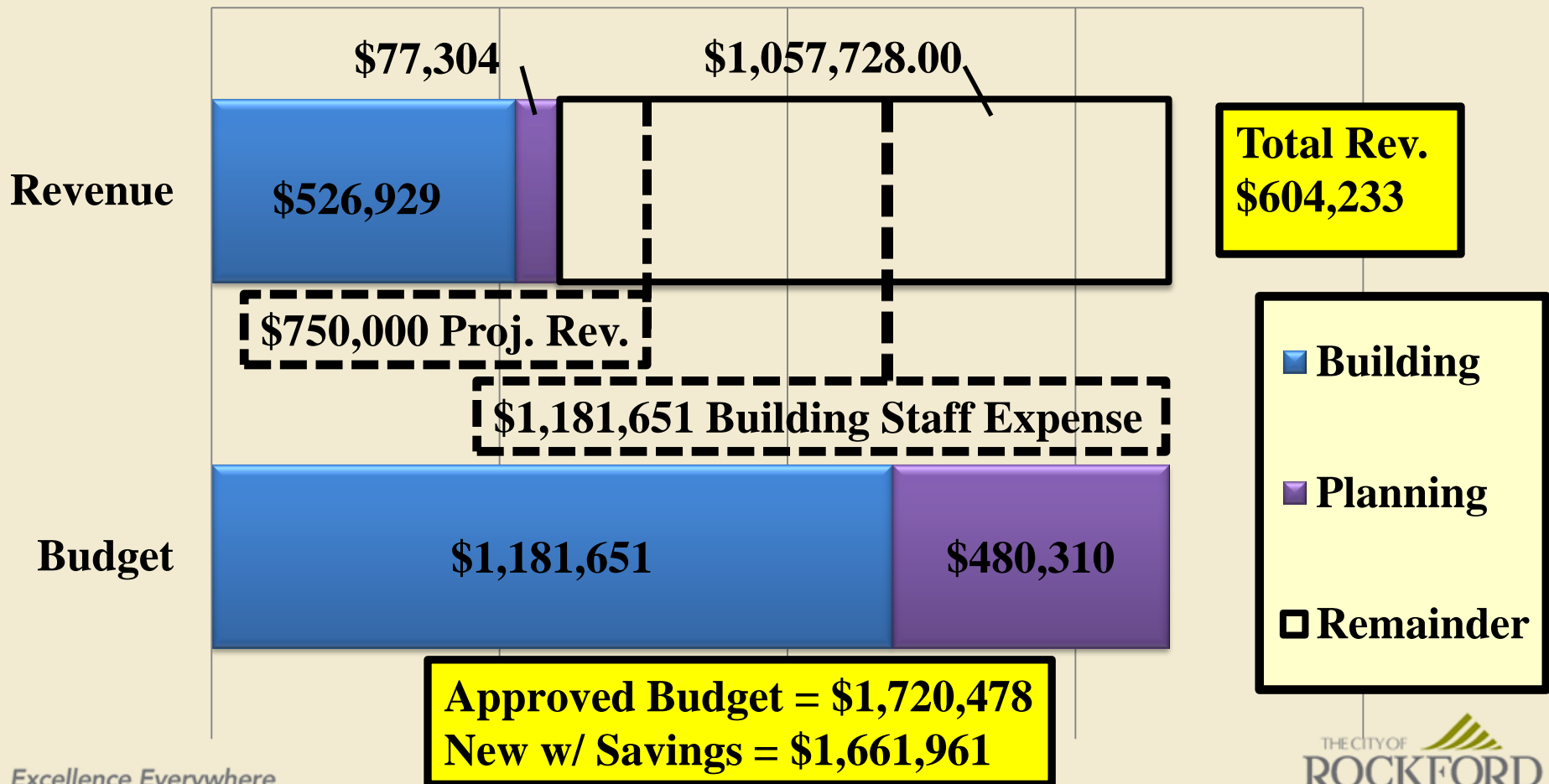
**Total # of Inspections
Decreased 6.18%**



CED-Construction & Development

2013 Revenue vs. 2013 Budget – Planning and Building Through July

\$0 \$500,000 \$1,000,000 \$1,500,000 \$2,000,000



Construction & Development Services

Problem Properties Team – Status Update

- Team is operational! Fire, Police, Human Services, IT, Property Standards, Building, Public Works & Legal
- Legal department will be filing cases in Circuit Court as a Petition to Enforce Code Hearing Judgment & Order to Repair
- Tracking Database Report has been completed. Out of 2,000 cases, 400 have outstanding fines, over 1000 compliant & 370 still open. About 200 in “Other” Status (closed cases with misc. results)
- Assigning Tasks & Doing Research



Construction & Development Services

Problem Properties – Strategies & Ideas

- Fast Track Demolition Process Improvements
- Tracking and Pursuing Problem Properties
- Process Improvements (Inspections, Code Hearing, Etc.)
- Using tools such as Collections, Circuit Court
- Researching other Municipalities and other laws & ordinances
- Need Legislation change for Foreclosures
- Increase City Demolition Budget
- Fees for Property Standards Activities
- Work with local contracts & organizations
- Possible Code Changes
- Permit Expirations
- Vacant Property Registration
- Property Database Development



Construction & Development Services

Demolition Activity



Andrews St.

Construction & Development Services

Demolition Activity



Albert Ave.

Construction & Development Services

Construction Activity



Construction & Development Services

Construction Activity



CED- Construction and Development

Achievements

- Online Permitting – Improving more permit types to increase online permitting activity
- Partnered with State & Energy Training Organizations to provide Energy Training – Pilot Program
- Continue to hit benchmarks & maintain high level of customer service after right sizing activity

Areas of Improvement

- Problem Properties Team- Ongoing
- Developing policies and procedures to provide for greater accountability while increasing consistency & improving customer service

Code Enforcement

PRESENTED BY:
Charlie Schaefer –
Property Improvement Programs Manager

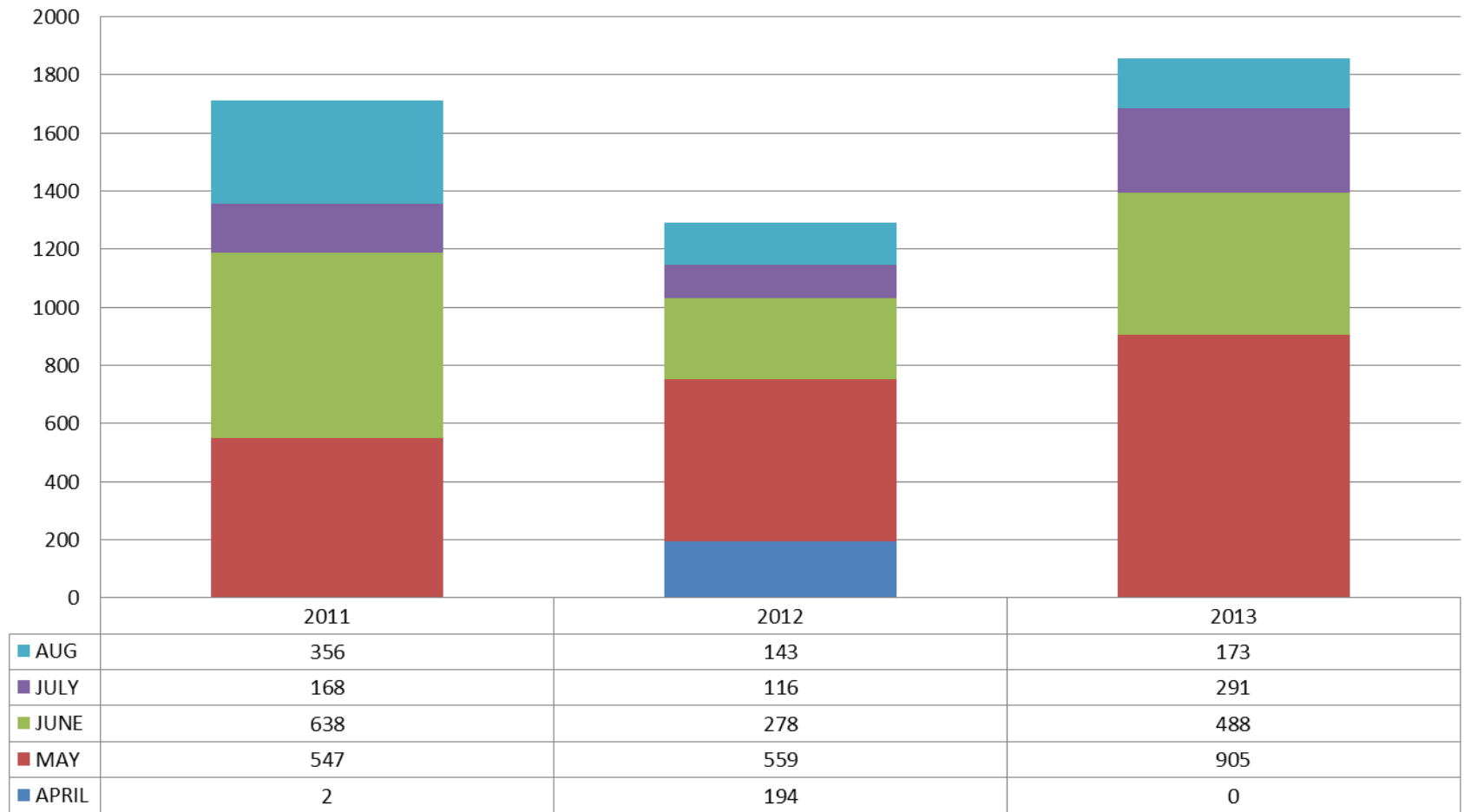
Code Enforcement

Scorecard

Code Enforcement		Monthly Performance	Jul-13	Aug-13	YTD Totals	YTD Average	2011-12 YTD AVG
Monitor Requests for Service	Total # of Complaints		639	508	4270	534	487.8
	Total # of Unfounded Complaints		211	153	1227	153	146.5
	# of Nuisance/Zoning Complaints		553	413	3591	449	415.2
Case Compliance Rate	% rate of Voluntary Compliance		48.6%	48.9%		49.6%	67.9%
	Avg. # of Days to Voluntary Compliance		14.64	23.28		21	27.2
	% rate of Induced Compliance		1.8%	2.0%		6.4%	4.8%
	Avg. # of Days to Induced Compliance		93.08	16.18		57	48.9
	% rate of Forced Compliance		49.6%	49.1%		44.0%	27.3%
	Avg. # of Days to Forced Compliance		20.47	21.04		24	28.3
Case Type Trending	# of Nuisance Cases		1030	476	4136	517	425.0
	# of Zoning Cases		55	75	557	70	103.7
	Total # of Nuisance/Zoning Cases		1085	551	4693	587	528.7
	# of Proactive Nuisance/Zoning Cases		725	244	2089	261	261.1
City Efficiency	Avg. # of Nuisance/Zoning Cases Per Inspector		155.0	137.8		115.30	97.4
	Avg. # of Days from Complaint to First Inspection (Nuisance/Zoning)		2.62	2.58		2.9	3.7
	Open Service Requests at end of Month (Nuisance/Zoning)		20	13		37.5	13.9

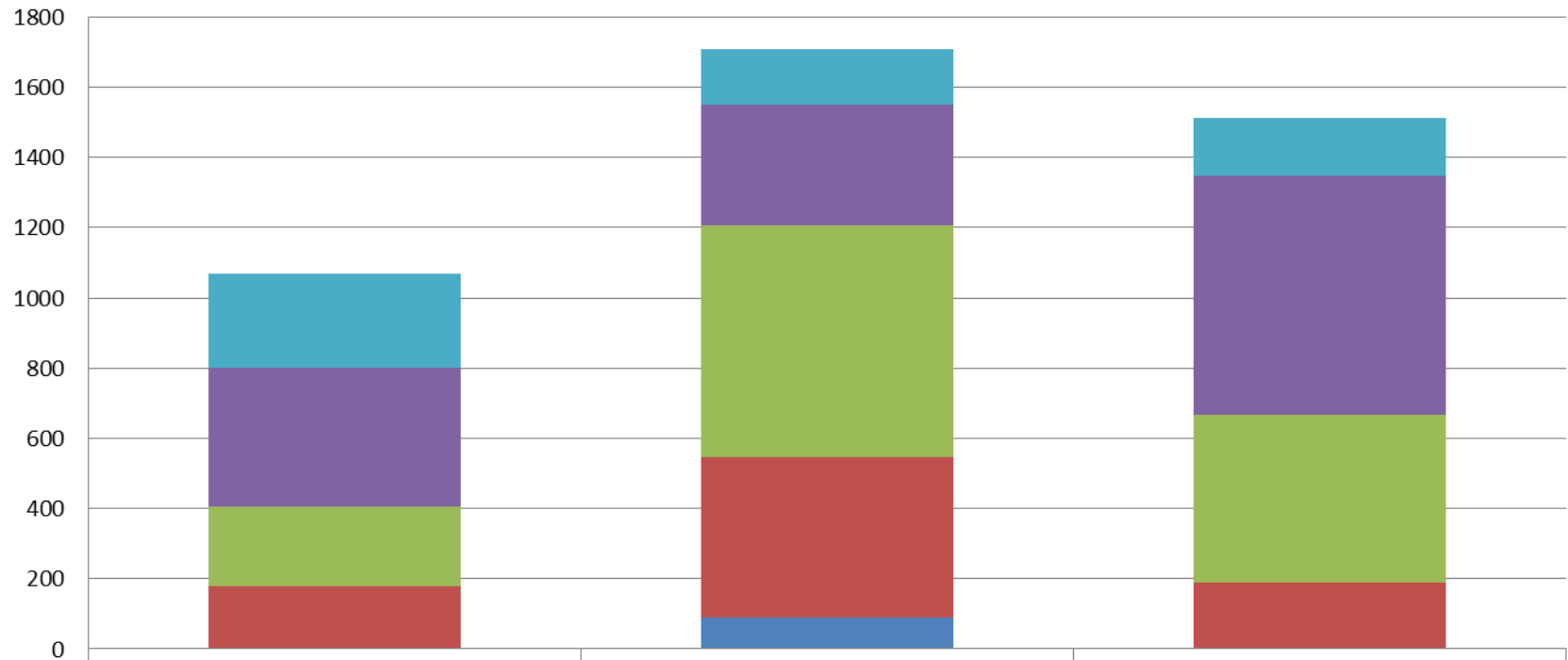
Code Enforcement

**YTD Weeds Service Request Comparison 2011, 2012 & 2013:
April 1 Thru August 31**



Code Enforcement

**YTD Weeds Self Initited Case Comparison 2011, 2012 & 2013:
April 1 Thru August 31**



■ AUG
■ JULY
■ JUNE
■ MAY
■ APRIL

2011

2012

2013

267

157

164

395

347

682

228

657

476

178

459

190

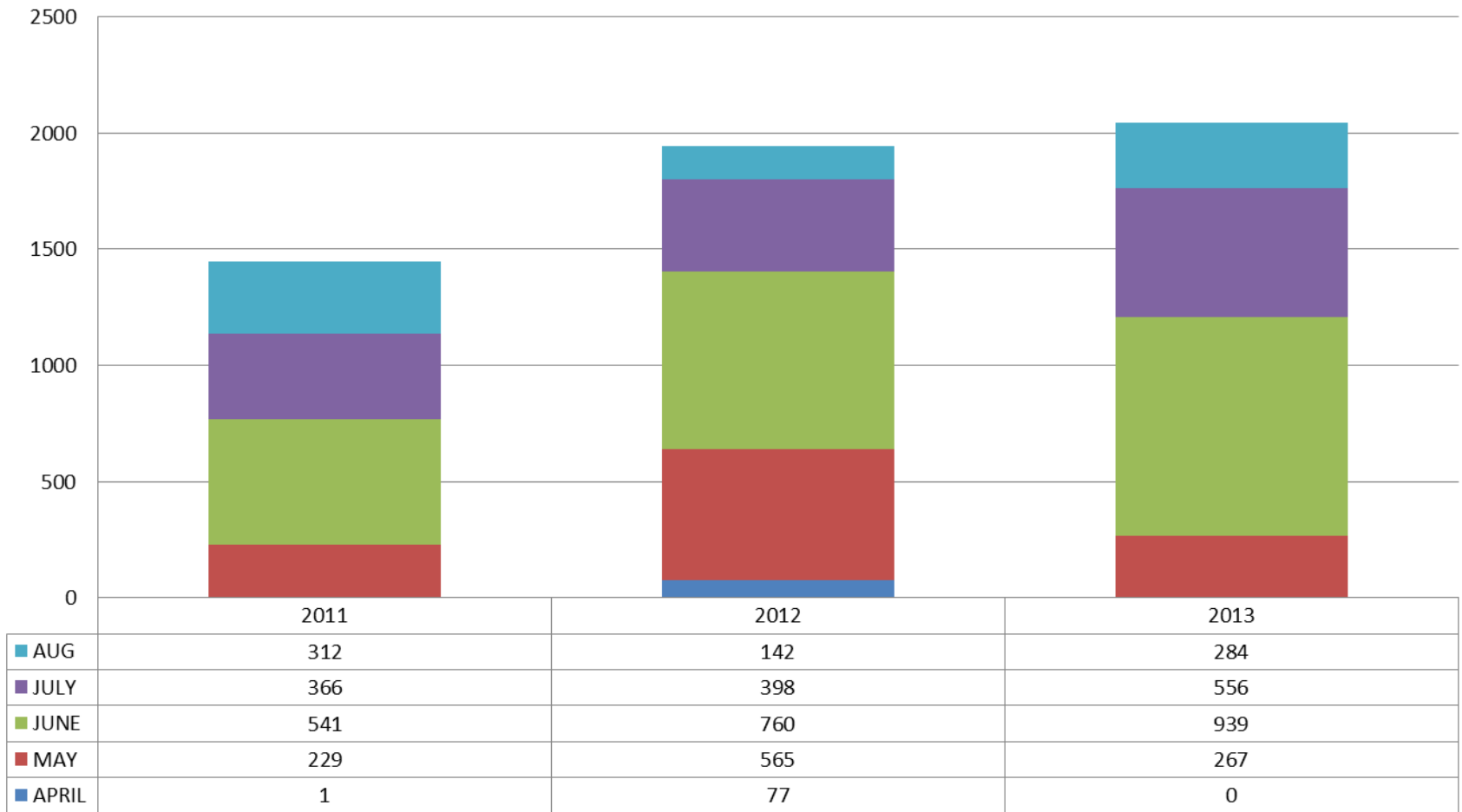
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Code Enforcement

**YTD Weeds Contracted Cuts Comparison 2011, 2012 & 2013:
April 1 Thru August 31**



Code Enforcement

Achievements

- Successful summer Weeds Program
- Changes to eviction process reduces time to respond to excessive rubbish at the ROW
- Seeking out Neighborhood Watch groups to deliver seasonal and contemporary information
- Cost recovery process improvement fixed and running efficiently

Code Enforcement

Areas of Improvement

- Weeds Abatement Contractors failure to perform resulting in termination.
- Staffing challenges reduce pro-activity and slower response time to first inspections.
- Incorporation of Zoning Parking Tickets into statistics to capture true activity level.

THANK YOU

QUESTIONS?